

How to Ship Cross-border

Canada

Step-by-step

When shipping cross border between the U.S. and Canada, follow these three steps to ensure a hassle-free shipping experience:

1. Select a customs broker:

- If you need assistance with setting up a customs broker account, please email: ltlxpocustomsbrokerage@xpo.com

2. Complete all necessary international shipping documents, including:

- Bill of Lading
- Commercial/Customs Invoice
- Certificate of Origin

3. Schedule a pickup online!

- Schedule a pickup request and write "XPO CB" on the Bill of Lading to request XPO Customs Broker Service

Bill of lading overview

Be sure your Bill of Lading is compliant with Customs requirements with these steps to ensure smooth border crossing:

Follow these simple guidelines to ensure a seamless border crossing:

- ✓ Commodity and item descriptions must be clear and concise
- ✓ Include information related to the item only
 - No information on packaging should be included
- ✓ Piece counts should include the lowest external packaging unit
- ✓ Ensure your FDA prior notice is complete (if applicable)
- ✓ Enter the Customs Broker information

View examples of acceptable commodity descriptions and more BOL details by visiting our website:

<https://www.xpo.com/help-center/canada-bill-lading/>

Choosing the right carrier and accurately completing paperwork is the key to smooth border crossing



Simple, reliable LTL service

Get a quote / schedule a pickup
LTL.xpo.com or call 800-755-2728

OR

Visit the Help Center
<https://www.xpo.com/help-center/faqs-shipping-ltl-canada/>

OR

Customs Resource Center
Call 866-431-0777